Brief Explanation of Five-Star Rating Methodology

How the Ratings are Calculated:

A nursing home's **Overall Quality** rating on Nursing Home Compare (www.medicare.gov) is based on its ratings for **Health Inspections, Quality Measures** (QMs), and **Staffing**. Ratings for each domain and the overall rating range from 1 star to 5 stars, with more stars indicating higher quality. Based on these three ratings, the overall 5-Star rating is assigned in 5 steps:

Step 1: Start with the Health Inspection Rating.

Step 2: Add one star if the Staffing rating is 4 or 5 stars and also greater than the Health Inspection Rating. Subtract one star if the Staffing rating is 1 star. The rating cannot go above 5 stars or lower than 1 star.

Step 3: Add one star if the Quality Measure rating is 5 stars; subtract one star if the Quality Measure is 1 star. The rating cannot go above 5 stars or lower than 1 star.

Step 4: If the Health Inspection rating is 1 star, then the Overall Quality rating cannot be upgraded by more than one star based on the Staffing and Quality Measure ratings.

Step 5: If a nursing home is a Special Focus Facility that has not graduated, the maximum Overall Quality rating is 3 stars.

Nursing Home Compare provides a five-star rating for each of the following three components:

1)Health Inspection ratings:

- Ratings are calculated from points that are assigned to the results of nursing home surveys over the past three years, as well as complaint surveys from the past three years and survey revisits. More recent surveys are weighted more heavily.

- Points are assigned based on the number, scope and severity of a nursing home's health deficiencies. If multiple revisits are required to ensure that major deficiencies are corrected, additional points are added to the health inspection score.

- Lower health inspection scores result in a better 5-Star rating on Nursing Home Compare.

- Nursing homes are ranked within their state based on their score, and the number of stars is based on where the nursing home falls within the state ranking.

- The top 10% of nursing homes get 5 stars, the bottom 20% get 1 star, and the middle 70% of nursing homes receive 2, 3 or 4 stars, with equal proportions (23.33%) in each category.

- Health Inspection ratings are re-calculated every month to account for new survey results entering into the system.

2)Quality Measure ratings:

- Ratings are calculated from a nursing home's performance on 10 Quality Measures (QMs), which are a subset of those reported on Nursing Home Compare.

- The QMs include 7 long-stay (chronic care) QMs and 3 short-stay (post-acute care) QMs.

Long-Stay QMs		Short-Stay QMs
- ADL Decline	- Physical Restraints	- Pressure Ulcers
- Mobility Decline	- Urinary Tract Infections	- Moderate to Severe Pain - Delirium
- Catheter	- Moderate to Severe Pain	
- High-Risk Pressure Ulcers		

- Ratings are calculated using MDS 2.0 data from the 1st, 2nd and 3rd quarters of 2010.

- ADL Decline and Mobility Decline contribute more heavily (each weighted at 1.667 times) than the other QMs.

- A nursing home's performance on the ADL Decline and Mobility Decline QMs is ranked against all other nursing homes in the *state.*

- A nursing home's performance on the other 8 measures is ranked against all other nursing homes in the *nation.*

- Points are assigned for each QM based on what quintile the nursing home falls into, in comparison to other nursing homes. For the 2 ADL QMs, these quintile thresholds were set in March 2011; for the other 8 QMs, fixed quintile boundaries (from January 2009) are used. Points for each QM are added together for a total point score.

- Based on this total score, the top 10% of nursing homes nationwide get 5 stars, the bottom 20% get 1 star, and the middle 70% of nursing homes receive 2, 3 or 4 stars, with an equal proportion (23.33%) in each category. The thresholds for this distribution are also fixed, rather than being recalculated each month.

3) Staffing ratings:

- Ratings are calculated from two measures: RN hours per resident day and total staffing hours (RN, LPN, nurse aide) per resident day. These two measures contribute equally to the Staffing rating.

- Staffing measures are derived from OSCAR data that is then case mix adjusted based on the nursing home's distribution of MDS assessments by RUG-III group, based on the number of RN, LPN, and nurse aide minutes associated with each RUG-III group.

- Other staff, such as clerical, administrative, and housekeeping staff, are not included in the calculation of the Staffing ratings.

- For each staffing measure, a 5-Star rating is assigned based on where the nursing home ranks compared to the adjusted staffing hours for all freestanding nursing homes AND where the nursing home ranks compared to optimal staffing levels identified in the 2001 CMS Staffing Study.

- To earn 5 stars on the Staffing rating, the nursing home must meet or exceed the CMS staffing study thresholds for both RN and total nursing hours per resident day.

- The Nursing Home Compare website will include a "drill down" that shows the nursing home's rating for RN Staffing.

The **RN Staffing Rating** for Burns Nursing Home, Inc. is ★★★★

If Your Rating Isn't What You Think It Should Be

Ratings are provided only for nursing homes that have had at least two standard health inspection surveys. Nursing homes that have not yet had two standard health surveys are listed as "too new to rate," and no rating information is provided for the nursing home. If the rating indicates "data not available" then the data needed to rate the nursing home were not available.

If your nursing home's rating seems to be markedly different from your expectation, it may be that a recent survey has not yet been entered into the database. It may also arise from a dispute resolution or an appeal decision that has not yet been entered into the database. You can check the health inspection details on Nursing Home Compare for more information about the particular deficiencies that entered into the calculation.

If your quality measure rating states "data not available," it means that there were too few eligible residents for us to calculate a reliable quality measure. If your staffing score says "data not available," it means the number of hours of staffing was found to be a value that was so extremely high or low that it was not plausible. In this case, check with your state survey agency to confirm the staffing values you reported.